



VENDOR CAPABILITY & ONBOARDING PACKET

Kansas City Metro | Local & Regional Courier • Delivery • Logistics

**TOO BIG FOR A CAR. TOO SMALL FOR A BOX TRUCK. TOO IMPORTANT TO
WAIT.**

Vaughn Transportation Group LLC

Kansas City Metropolitan Area - Missouri & Kansas

913.735.0375 | avery@vaughntransportationgroup.com

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CLIENT & VENDOR REVIEW

Service availability, vehicle capacity, insurance coverage, pricing, route acceptance and special handling requirements are subject to written agreement and operational availability.

1. Company Overview

A Kansas City-based delivery partner built for businesses that need flexible local transportation capacity.

Vaughn Transportation Group LLC (VTG) is a Kansas City-based courier, delivery and local logistics company focused on moving parts, tools, supplies, equipment and other time-sensitive business items efficiently throughout the metro area and on approved regional routes.

OUR OPERATING PURPOSE

Give local businesses dependable transportation capacity without requiring them to dedicate their own employees, vehicles or internal resources to every delivery.

Local & Regional Coverage

Kansas City metro service across Missouri and Kansas, with regional delivery available by prior agreement.

Business-to-Business Focus

Built around direct relationships with companies that need same-day, scheduled, recurring or overflow delivery support.

Right-Sized Capacity

Pickup-truck capability for loads that may exceed passenger-car capacity without requiring a box truck.

Flexible Support

A primary resource when planned in advance and a dependable backup when normal delivery capacity is unavailable.

VTG is designed to support businesses experiencing:

- Urgent same-day delivery needs
- Parts or tools needed at jobsites
- Inter-location or branch transfers
- Warehouse-to-customer deliveries
- Scheduled recurring routes
- Overflow delivery volume
- Internal-driver coverage gaps
- Time-sensitive supplier pickups
- Deliveries too large for a traditional sedan courier but too small to justify larger freight equipment

2. Core Service Capabilities

Flexible delivery support for one-time urgent needs, recurring routes and operational overflow.

Same-Day & On-Demand Delivery

Time-sensitive pickups and deliveries throughout the Kansas City metro based on vehicle availability, cargo requirements and route feasibility.

Overflow & Backup Support

Supplemental capacity when internal drivers are unavailable, volume spikes, or an urgent request falls outside the normal delivery schedule.

Multi-Stop & Inter-Location Delivery

Movement between branches, warehouses, dealerships, repair facilities, suppliers, customer locations and jobsites.

Scheduled & Recurring Routes

Planned service built around agreed pickup locations, delivery windows, stop counts, frequency and cargo requirements.

Hot-Shot / Priority Delivery

Priority movement for urgent business needs when a standard delivery timeline is not sufficient.

Local Final-Mile Support

Right-sized final-mile capacity for time-sensitive local shipments that do not require a larger commercial truck.

Typical use cases

- Emergency parts runs
- Supplier pickups
- Jobsite deliveries
- Business-to-business deliveries
- Customer order deliveries
- Warehouse releases
- Replacement equipment
- Tools and materials
- Branch-to-branch transfers
- Time-sensitive local exception shipments

THE VTG POSITIONING

VTG is not simply another consumer delivery-app driver. Our focus is building direct business relationships and becoming a reliable local transportation resource clients can call when something needs to move quickly, professionally and with clear communication.

3. Industries We Serve

Initial commercial focus areas are aligned with the capabilities of VTG's pickup-truck platform.

Automotive & Auto Parts

When a technician is waiting on a part, sending that technician across Kansas City to retrieve it takes them away from revenue-producing work. VTG can handle the transportation while the technician stays focused on the repair.

- Dealership-to-dealership parts transfers
- Parts supplier pickups
- Emergency repair-shop parts runs
- Body shop and collision-center deliveries
- Tire and wheel deliveries
- Automotive tool and equipment transportation
- Warehouse-to-shop deliveries
- Inter-location transfers and overflow support

Tools, Equipment & Industrial Supply

When a contractor, technician or facility is waiting on a tool or component, the cost of delay can be far greater than the cost of getting it across town quickly.

- Tools and replacement components
- Industrial parts
- Safety equipment
- Maintenance supplies
- Equipment accessories
- Contractor orders
- Urgent customer or facility deliveries

3. Industries We Serve - Continued

Construction & Skilled Trades

VTG helps skilled field employees remain productive by handling time-sensitive pickups that would otherwise pull them away from active jobs.

- HVAC, plumbing and electrical parts
- Supplier-to-jobsite delivery
- Emergency parts delivery
- Tools and equipment transfers
- Warehouse pickups
- Technician deliveries
- Branch transfers

Warehouse, Distribution & Logistics

The pickup-truck platform is suited for loads too large for a passenger vehicle but not large enough to justify the cost or capacity of a box truck.

- Local hot-shot deliveries
- Final-mile support
- Warehouse-to-customer transportation
- Urgent exception shipments
- Small-load overflow
- Inter-warehouse transfers
- Recovery deliveries

Selective Healthcare Support - Limited Scope

Medical logistics is not VTG's primary launch focus. VTG may support selected healthcare-related transportation needs involving appropriately packaged medical supplies, durable medical equipment, pharmacy supplies, administrative materials and facility supplies.

CURRENT SCOPE LIMIT

VTG is not currently marketing itself as a dedicated biological specimen or laboratory courier. Services involving biological specimens, bloodborne-pathogen exposure, controlled-temperature specimen transport, protected health information or specialized chain-of-custody requirements require additional client review, training, equipment, insurance and written procedures before acceptance.

4. Vehicle & Cargo Capabilities

A pickup-truck platform that expands cargo flexibility beyond a traditional car-based courier operation.

Primary Vehicle: 2019 Chevrolet Silverado 1500 LD V8

VTG's primary vehicle is suited for a broad range of business delivery work, including parts, tools, boxed commercial goods, industrial supplies, equipment, contractor materials and other appropriately packaged items.

Strong Fits

Automotive parts, tools, industrial supplies, contractor materials, equipment accessories, boxed orders and selected oversized business items.

Cargo Review

Every shipment is reviewed for size, weight, packaging, weather sensitivity and securement requirements before acceptance.

Weight Discipline

Cargo acceptance is governed by the vehicle's manufacturer ratings and the exact door-jamb payload limit. Loads exceeding safe operating limits are declined.

Weather Protection

Weather-sensitive cargo is accepted only when suitable covered or enclosed protection is available and appropriate for the item.

Cargo Securement & Equipment

Cargo is transported using equipment appropriate to the item and route. Available or planned equipment includes:

- Commercial-grade ratchet straps
- Moving blankets
- Cargo netting
- Protective coverings and tarps
- Dolly / hand-truck equipment
- Weather-protected storage solutions

SAFETY FIRST

VTG reserves the right to decline any shipment that presents an unsafe loading, weight, securement, hazardous-material or regulatory concern. Cargo that cannot be safely secured within the vehicle's rated operating limits will not be accepted.

5. Pickup, Delivery & Proof-of-Delivery Process

A clear workflow designed to reduce ambiguity from request through completion.

1. Request Received	Client provides pickup and delivery addresses, contacts, item description, approximate dimensions and weight, requested timeframe and special handling requirements.
2. Delivery Review	VTG confirms vehicle compatibility, route feasibility, availability, pricing and delivery expectations.
3. Pickup	Driver arrives at the designated pickup location, verifies the shipment and confirms that cargo can be transported safely.
4. Transportation	Cargo is secured and transported using handling procedures appropriate to the item.
5. Delivery	Shipment is delivered to the designated recipient or approved delivery location.
6. Completion Confirmation	Client receives confirmation that the delivery has been completed, subject to agreed proof-of-delivery requirements.

Proof of Delivery

Depending on client requirements, proof of delivery may include delivery timestamp, recipient name, delivery confirmation, authorized photo confirmation, signature confirmation and exception or delay notes. Recurring accounts may establish customized proof-of-delivery requirements during onboarding.

6. Communication & Incident Standards

Clients should not have to wonder where an urgent delivery stands.

Pickup Confirmation

Confirmation that the item has been received and the delivery is underway.

Delay Notification

Prompt communication when traffic, access, loading or another issue is expected to affect timing.

Delivery Confirmation

Clear notification that the shipment was completed according to the agreed delivery process.

Exception Reporting

Documented communication when a recipient is unavailable, cargo is damaged, access is restricted or another exception occurs.

Potential incidents include:

- Vehicle breakdown
- Traffic-related delay
- Incorrect pickup or delivery information
- Recipient unavailable
- Cargo damage
- Loading or securement issue
- Delivery access problem
- Vehicle accident

When a delivery cannot be completed as expected, VTG's priority is prompt communication. The driver will communicate the issue as soon as reasonably possible and coordinate next steps with the designated client contact. Serious incidents involving cargo damage, accidents or significant service failure will be documented.

ACCOUNT-SPECIFIC COMMUNICATION

For recurring accounts, VTG can establish designated contacts, escalation procedures, proof-of-delivery expectations and notification standards during onboarding.

7. Insurance, Risk & Vendor Documentation

Transparent onboarding with client-specific requirements reviewed before service begins.

CURRENT INSURANCE STATUS

Vaughn Transportation Group LLC is finalizing commercial insurance coverage appropriate for its courier, delivery and logistics operations. Certificate of Insurance documentation and specific coverage limits will be provided during vendor onboarding once coverage is bound and active. VTG will review client-specific insurance requirements before accepting any contract requiring specialized coverage or additional-insured status.

Vendor documentation available or provided as applicable:

- Completed W-9
- Certificate of Insurance once commercial coverage is bound
- Client vendor-registration forms
- Service agreement / statement of work
- Additional documentation required by procurement and agreed during onboarding

Risk & Acceptance Principles

- No shipment is accepted when weight, dimensions or securement requirements exceed safe vehicle limits.
- Hazardous or regulated cargo is not accepted unless VTG has confirmed legal, insurance, equipment and operational requirements in advance.
- Client-specific handling requirements must be disclosed before pickup and agreed in writing when appropriate.
- VTG may decline any load that cannot be transported safely or lawfully.

8. Pricing Framework

Simple, written pricing based on the operational requirements of each client relationship.

VTG does not publish a one-size-fits-all rate card in this packet. Pricing is customized based on the service requested and confirmed in writing before service begins.

Route Factors

Mileage, stop count, route structure, delivery frequency and expected service windows.

Cargo Factors

Size, weight, loading requirements, handling needs and weather protection requirements.

Urgency Factors

Same-day priority, hot-shot timing, after-hours, weekend or expedited service.

Account Factors

Recurring route volume, regular schedules and longer-term account structures may support customized account pricing.

9. Vendor Onboarding Process

A straightforward path from the first conversation to service launch.

STEP 1	Discovery Conversation	We learn what needs to move, current delivery processes, pickup and delivery locations, frequency, typical cargo, delivery windows and pain points.
STEP 2	Route & Service Review	VTG evaluates mileage, stop count, vehicle compatibility, schedule, cargo requirements and operational feasibility.
STEP 3	Pricing Proposal	VTG provides written pricing based on the agreed scope and service requirements.
STEP 4	Vendor Documentation	As applicable, VTG exchanges W-9, Certificate of Insurance, client vendor forms, service agreement and procurement documentation.
STEP 5	Service Agreement	Scope, pricing, payment terms, responsibilities and start date are confirmed in writing.
STEP 6	Service Launch	VTG confirms primary contacts, pickup and delivery procedures, access instructions, communication standards and proof-of-delivery requirements.

THE GOAL

Make it easy for a prospective client to understand what VTG can do, determine whether the fit is right, complete vendor requirements and launch service with clear expectations on both sides.

10. Why Vaughn Transportation Group

A local delivery relationship built around responsiveness, flexibility and right-sized capacity.

LOCAL	VTG is being built specifically around the Kansas City market and the operational needs of businesses throughout the Missouri and Kansas sides of the metro.
FLEXIBLE	Support for one-time urgent transportation needs, scheduled service, recurring routes and overflow capacity.
RIGHT-SIZED	Pickup-truck capacity fills the gap between passenger-car courier work and larger commercial freight equipment.
BUSINESS-FOCUSED	VTG is focused on direct commercial relationships, not simply consumer gig delivery.
RESPONSIVE	The value is not just having a vehicle. It is answering the call, understanding the assignment, communicating clearly, protecting the cargo and getting the job completed.

YOU KEEP YOUR BUSINESS MOVING. VTG MOVES WHAT YOUR BUSINESS NEEDS.

LET'S TALK ABOUT YOUR DELIVERY NEEDS

Avery Vaughn | Owner

Vaughn Transportation Group LLC

Kansas City Metropolitan Area - Missouri & Kansas

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Local Courier | Same-Day Delivery | Scheduled Routes | Hot-Shot Delivery | Automotive Parts | Tools & Equipment | Industrial Supply
| Jobsite Delivery | Warehouse & B2B Logistics

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